Today's	Date:	

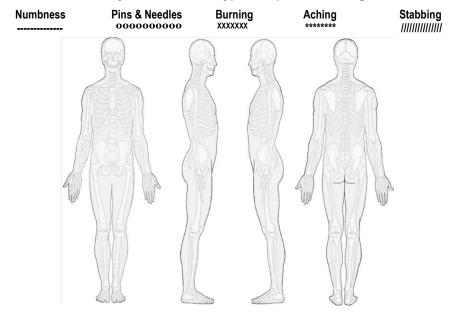
Worst

### **Confidential Patient Intake Form**

Information contained in this form is considered strictly confidential. Your responses are important to better understand the health issues you face and ensure the delivery of the best possible treatment.

Name:	Da	ate of Birth:	Age:	🗆 Male 🗆 Female
What would you prefer to be called in o				
Address:		City/ State:		Zip:
Home Phone:				
Email:				
Marital Status: $\square$ S $\square$ M $\square$ D $\square$ W	Social Security #:_			
Emergency Contact: Name:				
How did you hear about us?				
How did you hear about us?  Give a brief detailed description of the		May we send y		
Give a brief detailed description of the	problem you are current	May we send y		
Give a brief detailed description of the  What seemed to be the initial cause?	problem you are current	May we send y		
Give a brief detailed description of the  What seemed to be the initial cause?  When did this condition begin?	problem you are current	tly experiencing:	ition: □ Getting Wor	se □ Better □ Same
Give a brief detailed description of the  What seemed to be the initial cause?  When did this condition begin?  Is this condition interfering with:	oroblem you are current	May we send y tly experiencing:  Is this condutine □ Other:	ition: □ Getting Wor	se 🗆 Better 🗆 Same
Give a brief detailed description of the  What seemed to be the initial cause?  When did this condition begin?  Is this condition interfering with: □ Wo  Have you had this or similar conditions	oroblem you are current rk □ Sleep □ Daily Rou in the past? □ Yes □ N	May we send y tly experiencing:  Is this condutine □ Other: No, comments:	ition: □ Getting Wor	se □ Better □ Same
Give a brief detailed description of the  What seemed to be the initial cause?  When did this condition begin?  Is this condition interfering with:	oroblem you are current rk □ Sleep □ Daily Rou in the past? □ Yes □ N	May we send y tly experiencing:  Is this condutine □ Other: No, comments:	ition: □ Getting Wor	se □ Better □ Same

### Please indicate your area/s and type/s of pain on the figure below:



Please place a mark at the level of your pain on the scale below:

No Pain	Possible Pain
Other doctors or therapists that have treated <i>this</i> condition:	
Have you been given a diagnosis? □ Yes □ No; if yes, what wa	s it?
Family physician's name (if you have one):	Date of Last Physical Exam:
Was this a result of a work related or auto injury? ☐ Yes ☐ No.	, comments:

### **Review of Health History**

Name:	

Please check the corresponding boxes if you have the condition <u>now</u> or have had it in the <u>past</u>:

Ge	neral	Now	Past	Neck	Now	Past	Genitourinary	Now	Past
	Weakness			49. Stiffness			98. Urgency		
02.	Fatigue			50. Soreness			99. Bed-Wetting		
	Fever			51. Enlargement			100. Incontinence		
	Chills			52. Lumps / Masses			101. Frequent Voiding		
	Night Sweats			Respiratory		ш.	102. Bladder Infection		
	Fainting			53. Chronic Cough			103. Kidney Infection		
Sk		Ш	Ш	54. Phlegm			104. Blood in Urine		
	Color Changes								
	•			55. Cough Up Blood			105. Kidney Stones		
	Nail Changes			56. Short of Breath			106. Discharge		
	Hair Changes			57. Wheezing			107. Painful Urination		
	Moles			58. Difficult Breathing			Women Only	Now	Past
	Rashes			59. Chest Pain			108. Lumps in Breast		
	Eczema			Cardiovascular			109. Hot Flashes		
	Psoriasis			60. Murmur			110. Menopause		
14.	Acne			61. Palpitation			111. Vaginal Discharge		
He	ad			62. Rapid Pulse			112. Vaginal Itching		
15.	Headache			63. Swollen Ankles			113. PMS		
16.	Injuries			64. Cold Hands/Feet			114. Irregular Periods		
	Bumps			65. Varicose Veins			115. Spotting		
	TMJ Dysfunction			66. Blood Clots			116. Uterine Fibroids		
Ey	•	_	_	67. Blue Hands/Feet			117. Age at First Mense		_
	Last Eye Exam			68. High BP			118. Length of Cycle:	ŭ. <u> </u>	
	Glasses			69. Low BP			119. Days of Flow:		
	Contact Lenses			Blood	Ш	Ш	120. Color:bright red/ da		
				70. Anemia					ale reu/browi
	Clausers						121. Clots:  yes  n		
	Glaucoma			71. Low Iron			122. Birth Control Type:		
	Change in Vision			72. Bruise Easily			123. # of Pregnancies:		
<u>Ea</u>				73. Bleeding Disorder			124. # of Births:		
	Deafness			74. Swollen Nodes			125. Date of Last Period	•	
	Ringing			75. Tender Nodes			126. Are you pregnant?		
27.	Discharge			76. High Blood Sugar			127. Trying to get pregn	ant? □ye	es 🗆 no
28.	Ear ache			77. Red Spots			128. Date of Last PAP:		
29	Dizziness			Gastrointestinal			□ normal □ a	bnormal	
30.	Vertigo			78. Abdominal Pain			129. Date of Last Mamn	nogram:	
No	•			79. Nausea			□ normal □ a	. • -	
31	Decreased Smell			80. Bloating			Men Only	Now	Past
-	Bleeding			81. Belching			130. Testicular Mass		
	Pain			82. Heartburn			131. Date of Last Prosta		
	Discharge			83. Indigestion			normal = a		
	Obstruction			84. Constipation			Neurological	Now	Past
	Runny Nose			85. Diarrhea			132. Seizures		
	•								
	Sinus Congestion			86. Undigested Food			133. Tremors		
	outh			87. Gas			134. Loss of Sensation		
	Bleeding Gums			88. Hemorrhoids			135. Incoordination		
	Sores			89. Poor Appetite			136. Paralysis		
	Dental Problems			90. Food Intolerance			137. Numbness		
41.	Bad Breath			91. Bloody Stool			138. Tingling		
42.	Loss of Taste			92. Black/ Tarry Stool			139. Loss of Memory		
43.	Dry Mouth			93. Diverticulitis			Endocrine	Now	Past
	roat			94. Vomiting			140. Weight Loss		
44				95. Vomiting Blood			141. Weight Gain		
	Tonsillitis			96. Colitis/ Crohn's			142. Heat Intolerance		
	Hoarseness			97. Ulcers			143. Cold Intolerance		
	Trouble Swallowing			31. 3.3313			144. Hyperthyroidism		
	Recurrent Infection						145. Hypothyroidism		
-τυ	. WOODING IN HOUSE OF THE			Ī			i io. i iypouiyiolulolii	$\Box$	

/lusculoskeletal	Now	Past	Musculoskeletal	Now	Past	Psychiatric	Now	Pas
46. Muscle Pain		<u>газі</u>	154. Low Back Pain		<u>газі</u>	165. Hyperventilation		<u>газ</u>
47. Muscle Cramps			155. Middle Back Pain			166. Eating Disorder		
48. Muscle Weakness		_	156. Neck Pain			167. Depression		
49. Muscle Twitching			157. Hand Pain			168. Irritability		
50. Joint Stiffness			158. Wrist Pain			1		
						169. Anxiety		
51. Arthritis			159. Elbow Pain			170. Nervousness		
Type: 52. Bursitis			160. Shoulder Pain			171. Extreme Worry		
	_		161. Foot Pain			172. Hallucinations		
53. Foot Trouble			162. Ankle Pain			173. Alcoholism		
Explain:			163. Knee Pain			174. Drug Addiction		
			164. Hip Pain			175. Sexual Problems		
76. Measles	□ yes		188. COPD	□ yes		200. Diabetes	□ yes	
77. Mumps	□ yes		189. Asthma	□ yes		201. Appendicitis	□ yes	
78. Rheumatic Fever	□ yes		190. Pneumonia	□ yes		202. Multiple Sclerosis	□ yes	
79. Chicken Pox	□ yes		191. Tuberculosis	□ yes		203. Osteoporosis	□ yes	
80. Cancer	□ yes		192. Liver Trouble	□ yes		204. Epilepsy	□ yes	
181. Tumor □ yes		193. Hepatitis	□ yes		205. Mental Illness	□ yes		
182. Angina □ yes		194. Gall Stones			206. Migraine			
183. Heart Disease □ yes		195. Parasites	□ yes		207. Syphilis			
34. Stroke □ yes		196. Malaria	□ yes		208. Gonorrhea			
85. Arteriosclerosis	□ yes		197. Blood Disease			209. Herpes	□ yes	
86. High Cholesterol	□ yes		198. Gout	□ yes		210. HIV / AIDS	□ yes	
87. Emphasema			199. Goiter	□ yes			_ , , ,	
•				•				
rgeries/Injuries/Serio	us Illnes	ses:						
edications / Vitamins /	Suppler	ments (in	clude dosages):		Allergie	es:		
				<b>-</b> <b>-</b>				
				_				
				_				
				<u> </u>				
				_				
				<del>_</del>	J	unimational Manada a Car		- d 7
					DPT	unizations/ Vaccinations  □ yes		od T .A+

Smallpox Typhoid Meningitis Influenza

Polio

Hepatitis

□ yes

□ yes

□ yes

□ yes

□ yes

□ B-

□ AB+

□ AB-

□ O+ □ O-

Relative	Age (If Living)	Age at Death	Cause o	f Death	Illnesses	
Father	<u> </u>					
Mother						
Sibling						
Sibling						
Sibling						
Sibling						
Maternal Grandfather						
Maternal Grandmother						
Paternal Grandfather						_
Paternal Grandmother						
Mental Work:	one   light   modern mo				urs per night:	
Physical Work:	•	•		· ·	poor □ fair □ good	
Exercise: day	s per week:			Difficulty F	alling Asleep? □ ye	es □ no
Type/s:						es $\square$ no, if so what time/s?_
				Dream-Dis	turbed? 🗆 y	es 🗆 no
Past Occupational Hi	story:					
Please indicate usag	e per day or pe	week of the fo	llowing:			
Water: gla	isses per day 🗆	room temp. 🗆 co	old S	Soft Drinks:	per day/week	□ regular □ diet
Coffee: cu	ps per day/week	(circle)		Juice:	per day/week	(circle)
Геа: си	ps per day/week	(circle)	9	Sweets:	per day/week	(circle)
Alcohol: dri	nks per day/wee	k (circle)	(	Cigarettes:	packs/day for _	years
Type: □ beer □ wi	ne 🗆 liquor	, ,			er smoked in the pa	<del></del> ,
Please describe your	·	liet Respecifi	C.	•	·	,
-	•	•				
Morning:						
_unch:						

How is your energy? (Please circle) <b>Low</b>	0 1 2 3 4 5 6 7 8 9 10 <b>High</b>
What time of day is your energy highest?	$\square$ 6am – 12pm $\square$ 1pm – 5pm $\square$ 6pm – 12am
What time of day is your energy lowest?	□ 6am – 12pm □ 1pm – 5pm □ 6pm – 12am

# 7 PILLARS OF HEALTH SURVEY OF YOUR BODY'S SYSTEMS Rate 1-10 severity of any symptom you have experienced in last 6 MONTHS.

Neuro-hormonal/ Endocrine Pillar #1	Testes (Men)	Bioterrain/ Mineral Pillar #3	Bladder	Bowels
Adrenals	Sex drive Flat / Low/ Normal	Twitching around eyes	Urinatetimes per day awkake	Bowel Movements Per day
Energy Low /Normal/ High	Decreased morning erections	Difficulty falling asleep	Urinate at night per night	Regular
Difficulty falling asleep	Decreased fullness erections	Restlessness	Urination urgency	Incomplete
Difficulty staying asleep	Inability to concentrate	Don't Remember Dreams	Burning /Pain urination	Skip days per (week/month)
Slow to Start in Morning	Episodes of depression	Nails spots or weakness	Cloudy urine	Sluggish bowels every days
Energy Crasham/pm	Decreased physical stamina	Air Hunger/ frequent sighs	Odor urine	Cramps in Abdomen
Dizzy when stand quickly	Sweating Attacks	Cramps (legs/feet/arms/hands)	Spasm urinate	Taking Laxatives
Light Bothers Eyes	More emotional than past	Aches (legs/feet/arms/hands)	Urinary Tract Infection	Using Suppositories
Weak Nails	Unexplained weight gain	Restless (legs/feet/arms/hands)	Kidney Pain or Infections	Enemas
Perspire easily or excessively	Other	Frequent Thirst	Other	Colonics
Orgasm Quality (poor/ good/ great)	Sleep	Shallow rapid breathing	Skin	Pain with Bowel Movements
Other	Quality (poor/fair/good/great)	Poor muscle endurance	Skin Rash	Irritable Bowel Syndrome
Pituitary	Hours in bed	Swelling in ankles and wrists	Acne	Chrons
Sex Drive Low/ Normal/ High	Hours asleep	Uterine cramps women	Itchy Skin	Colitis
Menstrual Disorders	Interrupted per night	Urination leakage	Cellulite	Other
Splitting Headaches	Awaken Suddenly (Jolt)	Other	Nail fungus (mild/mod/severe)	Fecal Consistency
Other	Other	Inflammatory / Immune Pillar #4	Breasts	Color feces light or dark
Thyroid	Emotions	Eyes	Breast fibrosis	Normal
Tired/Sluggish	Stress	Burn / Red /Dry	Breast Lumps	Soft
Chills, Feel Cold hands, feet, body	Sad	Tears	Other	Hard
Require Excessive Sleep	Grief	Eye Film /Crust in morning	Prostate (Men)	Pebbles
Increase in weight unexplained	Depression	Floaters	Urination difficulty	Dry
Difficult infrequent bowel movements	Moodiness	Stye	Frequent urination	Ribbon-like
Depression Lack of Motivation	Frustrated	Itchy Eyes	Urination Burn / Achiness / Pain	Bulky
Hair Loss and Thinning	Irritable	Eye Ache	Urination Dribbling /Emission/ Swelling	Mucous
Thinning of Outer Third of Eyebrow	Angry	Vision blurry	Pain inside of legs or heels	Diarrhea
Dryness of Scalp	Worrisome	Tired	Leg twitching at night	Constipation
Mental Sluggishness	Nervous	Spots	Urination Dribbling /Emission/ Swelling	Other
Heart Palpitations-Skip/Flutter	Anxiety	Puffy	Headache side of head	Cellular Vitality Pillar #7
Inward trembling	Panic	Dark Circles	Other	Fatigue constant
Increase pulse at rest	Cry	Ears	Cardiovascular Pillar #5	Dehydrated
Insomnia-cannot sleep	Fear	Ear Noise (Ring/Hiss/Pound)	Chest Tension/ Tight/ Pressure	Slow to Heal
Night Sweats	Shame	Ear Plugged	Chest Heaviness	Low Stamina
Other	Guilt	Ear Popping	Chest Heart Pain	Sluggish Memory
Uterus (women only)	Other	Ear Ache / Infections	Heart Palpitations-Skip/Flutter	Inability to achieve lean body
Last Menstrual Period	Brain	Ears Itch internally	Heart Racing	PAIN/ STIFFNESS/ SWELLING/
Length of Menses	Forget Names	Ear Drainage	Heart Slowing down	ACHE/ NUMBNESS/ TINGLING
-	Forget Numbers	Hearing Loss		Head
Regular cycle	_ •		Sleep Apnea	
Irregular cycle	Forget Words	Excessive Ear Wax	Mitral Valve Prolapse	Facial
Early (less than 28 days)	Forget Actions	Dizziness/ Vertigo	Murmur	Neck
Late (more than 28 days)	Difficulty Focus/ Concentrating	Sinus	Other	Trapezius
Skip cycle	Other	Frontal headache	Di	Upper Back
Flow (heavy/ moderate/ light)	Exercise	Sinus dry	Digestion Pillar #6	Shoulders
Cramps (mild/ mod/ severe)	Cardiovascular times/ week	Sinus drain	Stomach	Arms
Clotting/ Spotting	Weight Traintimes/per week	Sinus stuffy	Heartburn	Elbows
Headache side of head	Glycemic Management Pillar #2	Sneeze frequent	Indigestion	Wrist
Other	Pancreas	Smell / Taste Loss	Stomach Aches	Hand
Ovaries (women only)	Crave Sweets	Post nasal drip	Stomach Cramps	Mid Back
Sex drive Flat / Low/ Normal	Irritable when skip meals	mucous: clear/white/yellow/green/brown	Nausea/ Queasy	Low Back
Low Abdominal Puffiness	Light headed skip meals	Lungs	Bloat after Eat	Sacral Iliac
Fluid Retention Face / Hands / Feet	Eating relieves fatigue	Chest Congestion	Gas/ Flatulence	Hips
mood swings/irritable/depression	Bouts of blurred vision	Pain on Breastbone	Belching	Buttocks
Tired during cycle	Fatigue after meals	Breath short on exertion	Ulcer	Legs
Ovarian pain	Frequent Urination	Wheezing	Hiatal Hernia	Knees
Breast Tender around cycle	Increased Thirst	Asthma	Other	Ankles
Acne around cycle (pre/mid/post)	Difficulty losing weight	Emphysema	Liver/ Gallbladder	Feet
Birth Control Pill / Patch	Other	Bronchitis	Headaches at base of skull	Other
Menopausal Natural /Surgical	Appetite / Diet	Mouth/ Throat/ Immune	Greasy high fat foods cause distress	For Doctor's Use
Hot Flashes	Appetite (Low, Norm, High)	Blisters	Difficulty losing weight	Luna Fingernails Rt 1 2 3 4 5 Lt 1 2 3 4 5
Facial Hair growth	Eat Animal Protein/per day	Canker Sore	Dry or Itchy Skin	Splinter Hemorrhages
Dark Nipple Hair	Eat Starch (pasta/bread/potatoes/rice)	Bad Breath	Patches skin look different	Ear Creases (Rt/ Lt) mild/mod/severe)
Hair growing up towards belly button	Eat Sweets (cakes, cookies, candy)	Bleeding gums	Yellow cast to eyes	Cherry Hemangiomas
Skin Crawling	Eat Chocolate/per week	Receding gums	Stool color clay colored	Frenular Cyst
Breast discharge	Eat Spicy Foods/per week	Teeth Health Problems	History of gallbladder attacks	Color Tongue
Breasts shrinking	Eat Ice Cream/per week	Dry Mouth	Excessively foul smelling sweat	Coated Tongue (mild/mod/severe)
Breast Feeding	Coffeecups/ week	Swelling of Glands	Hormonal imbalances	Cracks in Tongue-midline/ all over
Breast Surgery	Caffeinated Teacups/week	Difficulty Swallowing	Hemorrhoids	Swollen Tongue
Other	Juiceper week	Sore Throat	Swollen/ Distended / Bloody Anus	Dark Veins under Tongue
Vagina (women only)	Sodaper week	Hoarseness	Burning Anus	Allergy Patches Tongue
Burn	Beerper week	Fever	Itchy/ Stingy Anus	Red Spots Tongue
Itch	Wineper week	Cough (dry/productive)	Achy Anus	Geographic Tongue
Dry	Liquorper week	Frequent Colds/ Flu	List Your Primary Concerns	Height
Discharge-clear white yellow green brown	Avoid Artificial Sweeteners%	Environmental Allergies	in order of importance to you:	Weight(+/lbs) overall(+/)
Pain with Intercourse	Avoid Trans Fats%	Nightmares	1)	PulseBP:(/)
Other	Avoid Food Allergens%		2)	saliva pH Urine pH
	Special Diet?		3)	Allergies
			4)	Current Meds:

### **NUTRITIONAL INFORMED CONSENT**

According to the Federal Food, Drug and Cosmetic Act, as amended, Section 201 (g) (1), the term "DRUG" is defined to mean:

"Articles intended for use in the Diagnosis, Cure, Mitigation, Treatment or Prevention of disease."

A vitamin is not a drug, *NEITHER* is a Mineral, Trace Element, Amino Acid, Herb, or Homeopathic Remedy.

Although, a Vitamin, a Mineral, Trace Element, Amino Acid, Herb, or Homeopathic Remedy may have an effect on any disease process or symptoms, this does not mean that it can be misrepresented, or be classified as a drug by anyone.

Therefore, please be advised that any suggested nutritional advice or dietary advice is not intended as any primary treatment and or therapy for any disease or particular bodily symptom.

Nutritional counseling, vitamin recommendations, nutritional advice, and the adjunctive schedule of nutrition is provided solely to upgrade the quality of foods in the patient's diet in order to supply good nutrition supporting the physiological and bio-mechanical processes of the human body.

I have read and understand the above:

Patient's Name (Please Print)	Signature of Patient/ Legal Guardian
Date	Relationship (if not signed by patient)
Signature of Witness to Above Signature	Date

Nicole Fodel, D.C., MSOM, LAc Stuart White, D.C.

### **OFFICE FINANCIAL POLICY**

Our policy is designed to provide you the convenience of allowing you to assign your insurance benefits directly to us. Our policy reduces your out-of-pocket expenses and allows us to place you under our care.

### **For Chiropractic Care**

- 1. If You Do Not Have Health Insurance: All payments will be due at the time of service/s, or according to the payment schedule based on an authorized payment plan. Your personal balance may not exceed \$100 at any time or care may be terminated, unless you have made prior arrangements for a payment plan. Payment plans are available to make treatment an affordable part of your budget.
- 2. If You Have Health Insurance: All payments will be due at the time of service/s, or according to the payment schedule based on an authorized payment plan. Synergy Holistic Health is not a participating provider with any insurance companies, however you may request documentation to file through your insurance independently. Your personal balance may not exceed \$100 at any time or care may be terminated, unless you have made prior arrangements for a payment plan. Payment plans are available to make treatment an affordable part of your budget.

#### For Nutrition Services: Flexible Spending and Health Savings Accounts

Nutrition services are not covered by any insurance provider; however, you can use a Flex Spending Account (FSA) or Health Savings Account (HSA) to pay for the office visits and supplement purchases. You can also use these accounts for chiropractic services.\*\*\* For these types of accounts you may need an itemized receipt or a Letter of Medical Necessity to submit to your insurance company. Our office will provide these upon request.

\*\*\*NOTE: If you use a credit card to pay for any services in our office, we are not permitted to offer refunds to transfer payments to an HSA or FSA account. We can however provide receipts for reimbursement, and for future purchases you may switch to using your HSA or FSA at any time.

### **Cancellation Policy**

All appointment cancellations or changes must be requested at least 24 hours before your scheduled appointment time. These changes must be made within our regular operating hours, and therefore cannot be requested on the weekend. For instance, if you have an appointment on a Monday at 9:00am, you must change or cancel the appointment by the Friday before at 9:00am. Any appointment changes with less than a 24 hour notice will result in a \$25 cancellation fee.

If you are a "no show" for your appointment the same \$25 fee applies. If you "no show" a second time then you will not be permitted to reschedule in our office.

### **Check Sales:**

We accept VISA, Mastercard, American Express, and Discover, along with cash and check. There will be a \$25 fee for returned checks. We also reserve the right to no longer accept checks from your account if a check is returned.

\*Signing below also acknowledges receipt of our *Privacy Notice*, which can also be accessed on www.synergycharlotte.com.

Patient's Name (Please Print)

Signature of Patient/ Legal Guardian

Relationship (if not signed by patient)

Signature of Witness to Above Signature

Date

# Synergy Holistic Health NOTICE OF PRIVACY PRACTICES

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

### If you have any questions about this Notice, please contact our Privacy Officer who is Laura Harry

This Notice of Privacy Practices describes how we may use and disclose your protected health information to carry out treatment, payment, or health care operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

We are required to abide by the terms of this Notice of Privacy Practices. We may change the terms of our notice, at any time. The new notice will be effective for all protected health information that we maintain at that time. Upon your request, we will provide you with any revised Notice of Privacy Practices. You may request a revised version by accessing our website, or calling the office and requesting that a revised copy be sent to you in the mail, or asking for one at the time of your next appointment.

#### 1. USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Your protected health information may be used and disclosed by your physician, our office staff, and others outside of our office who are involved in your care and treatment for the purpose of providing health care services to you. Your protected health information may also be used and disclosed to pay your health care bills and to support the operation of your physician's practice.

Following are examples of the types of uses and disclosures of your protected health information that your physician's office is permitted to make. These examples are not meant to be exhaustive, but to describe the types of uses and disclosures that may be made by our office.

**Treatment:** We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes recording your current healthcare information in a file so in the future we can see your medical history to help in diagnosis and treatment, or to determine how you are responding to treatment. We will also disclose protected health information to other physicians who may be treating you. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you. In addition, we may disclose your protected health information from time-to-time to another physician or health care provider (*e.g.*, a specialist or laboratory) who, at the request of your physician, becomes involved in your care by providing assistance with your health care diagnosis or treatment to your physician.

**Payment:** Your protected health information will be used and disclosed, as needed, to obtain payment for your health care services provided by us or by another provider. This may include certain activities that your health insurance plan may undertake before it approves or pays for the health care services we recommend for you such as: making a determination of eligibility or coverage for insurance benefits, reviewing services provided to you for medical necessity, and undertaking utilization review activities. The information disclosed may include information that identifies you and your diagnosis, as well as services rendered, procedures performed, and/or supplies used. For example, if obtaining approval for a hospital stay it may be required that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

**Health Care Operations:** We may use or disclose, as needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, and licensing.

We may share your protected health information with third party "business associates" that perform various activities (for example, billing or transcription services) for our practice. Whenever an arrangement between our office and a business associate involves the use or disclosure of your protected health information, we will have a written contract that contains terms that will protect the privacy of your protected health information.

**Treatment Options:** We may use or disclose your protected health information, as necessary, to provide you with information about treatment alternatives or other health-related benefits and services that may be of interest to you. You may contact our Privacy Officer to request that these materials not be sent to you.

**Appointment Reminders:** We may use and disclose information in your medical record to contact you as a reminder that you have an appointment at Synergy Chiropractic & Acupuncture. We usually will call you at home the day before your appointment and leave a message for you on your answering machine or with an individual who responds to our telephone call. However, you may request that we provide such reminders only in a certain way or only at a certain place. We will endeavor to accommodate all reasonable requests.

# Other Permitted and Required Uses and Disclosures That May Be Made Without Your Authorization or Opportunity to Agree or Object

We may use or disclose your protected health information in the following situations without your authorization or providing you the opportunity to agree or object. These situations include:

**Required By Law:** We may use or disclose your protected health information to the extent that the use or disclosure is required by law. The use or disclosure will be made in compliance with the law and will be limited to the relevant requirements of the law. You will be notified, if required by law, of any such uses or disclosures.

**Public Health:** We may disclose your protected health information for public health activities and purposes to a public health authority that is permitted by law to collect or receive the information. For example, a disclosure may be made for the purpose of preventing or controlling disease, injury or disability.

**Communicable Diseases:** We may disclose your protected health information, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.

**Health Oversight:** We may disclose protected health information to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, other government regulatory programs and civil rights laws.\_

**Abuse or Neglect:** We may disclose your protected health information to a public health authority that is authorized by law to receive reports of child abuse or neglect. In addition, we may disclose your protected health information if we believe that you have been a victim of abuse, neglect or domestic violence to the governmental entity or agency authorized to receive such information. In this case, the disclosure will be made consistent with the requirements of applicable federal and state laws.

**Food and Drug Administration:** We may disclose your protected health information to a person or company required by the Food and Drug Administration for the purpose of quality, safety, or effectiveness of FDA-regulated products or activities including, to report adverse events, product defects or problems, biologic product deviations, to track products; to enable product recalls; to make repairs or replacements, or to conduct post marketing surveillance, as required.

<u>Legal Proceedings:</u> We may disclose protected health information in the course of any judicial or administrative proceeding, in response to an order of a court or administrative tribunal (to the extent such disclosure is expressly authorized), or in certain conditions in response to a subpoena, discovery request or other lawful process.

**Law Enforcement:** We may also disclose protected health information, so long as applicable legal requirements are met, for law enforcement purposes. These law enforcement purposes include (1) legal processes and otherwise required by law, (2) limited information requests for identification and location purposes, (3) pertaining to victims of a crime, (4) suspicion that death has occurred as a result of criminal conduct, (5) in the event that a crime occurs on the premises of our practice, and (6) medical emergency (not on our practice's premises) and it is likely that a crime has occurred.

**Coroners, Funeral Directors, and Organ Donation:** We may disclose protected health information to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law. We may also disclose protected health information to a funeral director, as authorized by law, in order to permit the funeral director to carry out their duties. We may disclose such information in reasonable anticipation of death. Protected health information may be used and disclosed for cadaveric organ, eye or tissue donation purposes.

**Research:** We may disclose your protected health information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your protected health information.

<u>Criminal Activity:</u> Consistent with applicable federal and state laws, we may disclose your protected health information, if we believe that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. We may also disclose protected health information if it is necessary for law enforcement authorities to identify or apprehend an individual.\_

Military Activity and National Security: When the appropriate conditions apply, we may use or disclose protected health information of individuals who are Armed Forces personnel (1) for activities deemed necessary by appropriate military command authorities; (2) for the purpose of a determination by the Department of Veterans Affairs of your eligibility for benefits, or (3) to foreign military authority if you are a member of that foreign military services. We may also disclose your protected health information to authorized federal officials for conducting national security and intelligence activities, including for the provision of protective services to the President or others legally authorized.

**Workers' Compensation:** We may disclose your protected health information as authorized to comply with workers' compensation laws and other similar legally-established programs.

<u>Inmates:</u> We may use or disclose your protected health information if you are an inmate of a correctional facility and your physician created or received your protected health information in the course of providing care to you.

#### Uses and Disclosures of Protected Health Information Based upon Your Written Authorization

Other uses and disclosures of your protected health information will be made only with your written authorization, unless otherwise permitted or required by law as described below. You may revoke this authorization in writing at any time. If you revoke your authorization, we will no longer use or disclose your protected health information for the reasons covered by your written authorization. Please understand that we are unable to take back any disclosures already made with your authorization.

## Other Permitted and Required Uses and Disclosures That Require Providing You the Opportunity to Agree or Object

We may use and disclose your protected health information in the following instances. You have the opportunity to agree or object to the use or disclosure of all or part of your protected health information. If you are not present or able to agree or object to the use or disclosure of the protected health information, then your physician may, using professional judgment, determine whether the disclosure is in your best interest.

**Facility Directories:** Unless you object, we will use and disclose in our facility directory your name, the location at which you are receiving care, your general condition (such as fair or stable).

Others Involved in Your Health Care or Payment for your Care: Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your protected health information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment. We may use or disclose protected health information to notify or assist in notifying a family member, personal representative or any other person that is responsible for your care of your location, general condition or death. Finally, we may use or disclose your protected health information to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

### 2. YOUR RIGHTS

Following is a statement of your rights with respect to your protected health information and a brief description of how you may exercise these rights.

**You have the right to inspect and copy your protected health information.** This means you may inspect and obtain a copy of protected health information about you for so long as we maintain the protected health information. You may obtain your medical record that contains medical and billing records and any other records that your physician and the practice uses for making decisions about you. As permitted by federal or state law, we may charge you a reasonable copy fee for a copy of your records.

Under federal law, however, you may not inspect or copy the following records: psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding; and laboratory results that are subject to law that prohibits access to protected health information.

We may deny your request to inspect and copy in certain limited circumstances. If you are denied access to your medical information, you may request that the denial be reviewed. A licensed healthcare professional who was not directly involved in the denial of your request will conduct the review. We will comply with the outcome of the review. Please contact our Privacy Officer if you have questions about access to your medical record.

You have the right to request a restriction of your protected health information. This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or health care operations. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. A written request must state the specific restriction requested and to whom you want the restriction to apply.

Your physician is not required to agree to a restriction that you may request. If your physician does agree to the requested restriction, we may not use or disclose your protected health information in violation of

that restriction unless it is needed to provide emergency treatment. With this in mind, please discuss any restriction you wish to request with your physician.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. We will accommodate reasonable requests. We may also condition this accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. We will not request an explanation from you as to the basis for the request. Please make this request in writing to our Privacy Officer.

**You may have the right to have your physician amend your protected health information.** This means that if you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You may make a request in writing for as long as we maintain this information. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. Please contact our Privacy Officer if you have questions about amending your medical record.

**You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information**. This right applies to disclosures for purposes other than treatment, payment or health care operations as described in this Notice of Privacy Practices. It excludes disclosures we may have made to you if you authorized us to make the disclosure, for a facility directory, to family members or friends involved in your care, or for notification purposes, for national security or intelligence, to law enforcement (as provided in the privacy rule) or correctional facilities, as part of a limited data set disclosure. You have the right to receive specific information regarding these disclosures that occur after April 14, 2003. A written request is required and must state a time period which may not be longer than six years. The right to receive this information is subject to certain exceptions, restrictions and limitations.

**You have the right to receive a notice of a breach.** We are required by law to notify you of any breaches of Unsecured Protected Health Information as soon as possible, but in any event, no longer than 60 days following the discovery of the breach. "Unsecured Protected Health Information" is information that is not secured through the use of a technology or methodology identified by the Secretary of the U.S. Department of Health and Human Services to render the Protected Health Information unusable, unreadable, and undecipherable to unauthorized users.

**You have the right to obtain a paper copy of this notice from us**, upon request, even if you have agreed to accept this notice electronically.

### 3. **COMPLAINTS**

If you believe your privacy rights have been violated by us you may file a complaint with us or with the Secretary of the U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Washington, D.C. 20201. You may file a complaint with us by notifying our Privacy Officer of your complaint. We will not retaliate against you for filing a complaint.

You may contact our Privacy Officer, **Laura Harry** at **(980) 355-0842** for further information about the complaint process.

This notice was published and becomes effective on **November 22, 2010.**